

Greenseas® Free Pamper Voucher Promotion

HOW TO CLAIM

1. To claim, individuals must:
 - (a) purchase, in a single transaction, three (3) Greenseas Tuna Snackpots (Eligible Products) from a participating Woolworths store between 7 September 2009 and 31 October 2009 (Promotion Period); and
 - (b) download the application form from www.greenseas.com.au/pamper, complete in full and send together with a photocopy of the original receipt as proof of purchase of three (3) Eligible Products and a stamped self-addressed envelope to:

Greenseas Free Pamper Voucher Promotion

PO Box 207

North Sydney, NSW, 2059

to reach the Promoter no later than the last mail delivery on 30 November 2009.

2. This promotion closes on 30 November 2009 (Closing Date), and all claims must be received by the last mail delivery on the Closing Date. Claims are deemed received at the time of receipt by the Promoter and not at the time of mailing by the claimant.
3. Claims are accepted via mail only. The standard postage charges (for mailing the claim and the stamp for the self-addressed envelope) will apply. There is no additional cost to the claimant to submit their claim other than the costs paid by the claimants to access the promotional website via their internet service provider. Any costs associated with accessing the promotional website is the claimant's responsibility and is dependent on the internet service provider used.
4. Claimants are required to keep all the original receipt(s) for all claims submitted in order for each and every submitted claim to be valid. Failure to provide these to TLC Marketing Worldwide Pty Ltd ACN 124 275 921 (TLC) upon request may, at TLC's discretion, invalidate the claim as well as all of the claimant's other entries, and therefore result in the claimant becoming ineligible to receive the reward.
5. Multiple claims are permitted subject to the following:
 - (a) a separate completed application form is submitted for every three (3) Eligible Products purchased, together with a photocopy of the purchase receipt and a stamped self-addressed envelope; and
 - (b) there is a maximum of 4 claims per person.
6. Multiple purchases of the same Eligible Product is acceptable. Each purchase receipt must clearly specify the store of purchase and that the purchase was made during the Promotional Period.
7. Claimants must submit all elements in order for their claim to be processed. Failure to provide all elements (legible completed application form, proof of purchases and SSAE) by the claim date will result in the claim being deemed invalid and not being processed.

TERMS & CONDITIONS

8. Information and instructions on how to claim form part of these Terms & Conditions. Participation in this promotion is deemed to be acceptance of these Terms & Conditions. Reward not valid in conjunction with any other rewards.
9. This promotion is open to residents of Australia aged 18 years or over. Employees of the Promoter, participating supermarkets and agencies associated with this promotion (including TLC), and the immediate families of the above listed persons are ineligible to enter.
10. Each valid claim received by the Closing Date will be awarded a Pamper Voucher valued at up to A\$30 including GST but the value varies dependent on the venue/pamper treatment. Free pamper treatments that are valued at less than A\$30 will not result in claimants getting additional services to make up the difference.

11. Subject to the appropriate verification and a maximum of four (4) claims per person, each pamper voucher will be sent to the claimant within 28 days of receipt of the claim. The Promoter, its agents or distributors will not replace any lost, stolen or damaged vouchers and reserve the right to amend any details without notice.
12. Photocopied, illegible, damaged, altered or scanned vouchers will not be accepted. This reward is not transferable or exchangeable and cannot be taken as cash or used in conjunction with any other promotional reward.
13. This reward will entitle the claimant to redeem one (1) free pamper treatment at a participating venue/ therapist listed on www.greenseas.com.au/pamper. Pamper treatments include but are not limited to: a massage, facial, manicure, pedicure, tanning, waxing or semi permanent make-up (e.g. eyelash tinting). Treatments availability and their duration vary between venues. Some of the participating venues/therapists may conduct treatments at the claimant's home. Not all treatments are available at all participating venues/ therapists, and the list of participating venues/ treatment centres are subject to change from time to time. Each claimant must contact the participating venue/ therapist directly to book their pamper treatment and may not redeem more than one (1) free pamper treatment at the same participating venue/ therapist.
14. The Promoter and TLC are not responsible for the transmission or receipt of late, lost, misdirected, incomplete, damaged or incomprehensible claims. All such claims will be deemed invalid.
15. This reward is strictly subject to promotional availability at the participating free pamper venues.
16. On arrival at the venue or therapist, the voucher must be presented to redeem the reward. The voucher may only be used once
17. The claimant must conform to the individual terms and conditions of the individual service provider (e.g. minimum age, height, hygiene, allergy tests etc), including limited availability during school or public holidays, minimum advance booking periods, fees and/or forfeiture for cancellations or no-shows.
18. All additional therapist/venue goods and services outside of that included in the Free Pamper Voucher Promotion (such as additional treatments and longer treatments or sessions) are to be paid for by the claimant at the full price. Claimants will pay the full price for any additional pamper treatment and all future bookings with the therapist/venue will be charged at the full price, unless otherwise arranged between the parties.
19. In the case that there is no participating therapist/venue in the claimant's area (within 100km of the claimant's residential address), the claimant's details will be kept on record until such a time as a therapist/venue is recruited (please allow 6 weeks). TLC will use reasonable endeavours to recruit a therapist/venue in the claimant's area, but if this cannot be guaranteed the claimant will be contacted and offered an alternative.
20. In the event of large promotional uplift, therapists/venues reserve the right to book claimants up to 4 months from date of calling to make a promotional pampering booking.
21. All cancellations/postponements of promotional bookings must be made with the allocated therapist/venue by the claimant at least 48 hours in advance of the booked appointment. Failure to do so may result in being charged a cancellation fee by the venue/therapist and the loss of the claimant's right to redeem the Pamper Voucher. In such matters as outlined here, TLC's decision is final and no correspondence will be entered into. The Promoter and TLC are not liable for any loss of opportunity encountered by the claimant for a failure to cancel/postpone an appointment made with the allocated therapist/venue within 48 hours of the appointment time.
22. Participating therapists/venues are all contracted to offer redemption of free pamper voucher. The Promoter, TLC, and their respective agents and distributors cannot be held responsible for any therapists/venues declining acceptance of vouchers due to extenuating circumstances. In such circumstances TLC will endeavour to locate an alternative salon/therapist for the claimant. If for any reason a therapist/venue has to postpone a promotional booking they will contact the claimant in advance to advise them.

23. Each voucher must be redeemed at the participating venue/ therapist no later than 7 September 2010.
24. If the Pamper Voucher is unable to be redeemed for reasons beyond the claimant's control, the Promoter or TLC, in their discretion, reserves the right to substitute the reward with a reward to the equal value and/or specification.
25. The Promoter or TLC reserve the right to request claimants to provide:
 - (a) all original receipts for every claim submitted, as proof of purchase; and
 - (b) proof of identity, age and residency as per the details in their claims,to verify the validity of each claim submitted before awarding the pamper voucher. Where a claimant is unable to provide the material requested or the proof of purchase shows the purchase of the Eligible Products was made outside the Promotion Period, the claimant's claim will be deemed invalid and the voucher will not be awarded. Any contact details entered incorrectly may invalidate the claim at TLC's discretion. Identification considered suitable for verification is at TLC's discretion. Unrecognised barcodes will not be accepted. Failure by TLC to enforce any of its rights at any stage does not constitute a waiver of those rights.
26. Except for any liability that cannot be excluded by law, the Promoter and TLC (including their respective officers, employees and agents) exclude all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the reward or this promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's or TLC's control); (b) any theft, unauthorised access or third party interference; (c) any claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by either the Promoter or TLC) due to any reason beyond the reasonable control of the Promoter or TLC; (d) during participating in the treatment; (e) any tax liability incurred by a claimant; (f) quality or availability of any featured therapist/venue; or (g) loss of opportunity to redeem the Pamper Voucher because the claimant failed to make a booking with the allocated therapist/venue before 7 September 2010, or failed to cancel/postpone an appointment made with the allocated therapist/venue within 48 hours of the appointment time.
27. The Promoter is not responsible for any incorrect or inaccurate information, either caused by the telephone or website user or for any of the equipment or programming associated with or utilised in this promotion, or for any technical error, or any combination thereof that may occur in the course of the administration of this promotion including any omission, interruption, deletion, defect, delay in operation or transmission, communications line or telephone, mobile or satellite network failure, technical problems or traffic congestion on the internet or website, software failure, theft or destruction or unauthorised access to or alteration of entries and any injury or damage to claimants or any other person's computer related to or resulting from participating in or downloading any materials in this promotion.
28. If for any reason this promotion is not capable of running as planned, including but not limited to technical failures, unauthorised intervention, fraud or any other cause beyond the control of the Promoter or TLC which corrupts or affects the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter or TLC reserve the right, subject to any written directions given by any relevant regulatory authority, to cancel, terminate, modify or suspend this promotion.
29. All claims will be entered into a database and become and remain the property of the TLC and will not be returned. TLC collects claimants' personal information (from submission of the claims) in order to conduct this promotion and facilitate the distribution of vouchers to the claimants. TLC may disclose this information to suppliers and/or their respective agents. Personal information collected for the purposes of this promotion will be used for the purposes of the promotion only, including the fulfilment of bookings. A request to access, update or correct any information should be directed to TLC at greenseas@tlcmarketing.com or 1800 829 902.
30. Each claimant consents to the Promoter using the claimant's name, likeness, image and/or voice (including photograph, film and/or recording of the same) in any media for

an unlimited period of time without remuneration paid to the claimant, for promotional, marketing or publicity purposes, including promoting any products manufactured, distributed and/or supplied by the Promoter.

31. Reward supplied and administered by TLC Marketing Worldwide Pty Ltd, PO Box 207, North Sydney NSW 2059.
32. The Promoter is H. J. Heinz Company Australia Limited, ABN 87 004 200 319 of 2 Southbank Boulevard, Southbank, Victoria 3006, telephone (03) 9861 5757.